



All India Institute of Medical Sciences, Kalyani

NH-34 Connector, Basantapur, Saguna, Kalyani, District Nadia, West Bengal 741245

OPD Patient Feedback Form

Dear Friend,

You have spent your valuable time in the hospital in connection with your / relative's/friend's treatment. You are requested to share your opinion about the service attributes of this hospital which will be used for improving the services

Please tick the appropriate box and drop the questionnaire in the Suggestion box

Sl. No	Attributes	Poor	Fair	Good	Very Good	Excellent	No comments
1	Availability of sufficient information at registration counter						
2	Waiting time at the registration counter	More than 30 mins	10-30 mins	5-10 mins	Within 5mins	Immediate	
3	Behaviour and attitude of staff at the registration counter						
4	Cleanliness of the OPD, Bathrooms & toilets						
5	Attitude & communication of Doctors						
6	Attitude & communication of Nurses						
7	Time spent for examination and counseling						
8	Availability of Lab and radiology tests						
9	Availability of drugs at the hospital dispensary						
10	Your overall satisfaction during the visit to the hospital						

Your valuable suggestions (if any)

Date _____ CRN no. _____ Name _____